

A NOTE FOR BOOKKEEPERS OR ACCOUNTANTS

Cici's Pizza is a Point of Sale business that provides a receipt for payment at the time of sale. We are unable to issue "invoices" prior to the completion of a sale. A quote will be sent via text to the number provided during the booking process. Use the [Discount Group TO-GO Pricing](#) table below to calculate your own total.

DISCOUNT GROUP TO-GO PRICING

Standard Order Pricing

- Large Single Topping Pizza **\$13.99 + \$1.75 per additional topping**
- Sides – Cinnamon Rolls, Brownies, Cheesybread **\$7.99 per item (no price breaks available)**
- Early order surcharge (before 11am) **\$1.00 per pizza**
- Delivery surcharge **\$1.00 per pizza with \$20.00 minimum charge**

Bulk Order Price Breaks

- <10 Pizzas **Standard Menu Price**
 - 10-19 Pizzas **Save \$1.00 Per Pizza**
 - 20-29 Pizzas **Save \$3.00 Per Pizza**
 - 30+ Pizzas **Save \$5.00 Per Pizza**
- These prices are reserved for organized groups only. To receive group pricing, payment must be made using an organization-issued check or by a verified representative presenting valid organization identification (e.g., school ID, staff badge, or similar credentials).*

CiCi's Pizza works hard to provide you with a remarkable bulk-order pizza experience. Please understand that the following policies are in place to guarantee you the quality and service you deserve.

The Cost of Doing Business

I certify that the information provided is accurate to the best of my knowledge and that I am authorized to make arrangements on behalf of my organization. I understand that I am entering into a legally enforceable agreement with Pizza People Inc., DBA CiCi's Pizza Lake Charles. Should I or my organization fail to pick up the order as scheduled, CiCi's Pizza reserves the right to pursue full payment for the pizzas ordered and may issue an invoice for the balance due. I understand that I or my organization may be invoiced for incorrect orders placed on our behalf, including but not limited to reservations made for the wrong CiCi's location, the wrong restaurant, or an incorrect date or time. I understand that refunds will not be issued for pizzas ordered incorrectly by myself or a responsible party, including errors in pizza type, quantity, cut, or requested pickup time.

Product Quality

I understand that pizzas are guaranteed to be ready within a 15-minute window of the requested pickup time and will be held in warming equipment maintained at 140°F. I understand that failure to pick up the order in a timely manner may result in a less-than-optimal product due to prolonged exposure to ambient air temperature. I agree to hold CiCi's Pizza harmless for any changes in product temperature or quality for orders picked up after the scheduled pickup time.

Uncontrollable Situations

I understand that CiCi's Pizza and its employees will make every reasonable effort to have my order ready at or before the requested pickup time. Due to circumstances beyond the restaurant's control, including but not limited to staffing limitations, preparation errors, equipment issues, or other unforeseen conditions, minor delays may occur. I agree to allow up to 15 minutes beyond the requested pickup time for completion of large orders. Orders completed within this time frame will be considered on time and no compensation will be provided. In the event of delays exceeding this allowance, concerns may be reviewed by restaurant management at their discretion.

Sales Tax Application

I understand that a valid Louisiana tax exemption certificate must be provided at or before the time of payment in order to receive tax-exempt status. If the proper documentation is not provided, my organization will be charged sales tax at the current local rate. To qualify for tax-exempt status, payment must be made as one single transaction. Louisiana law does not allow tax exemptions for individual purchases made by members of an organization. If any members of my organization pay individually, those purchases do not qualify for tax exemption and applicable sales tax will be charged at the time of sale. I understand that prices quoted are valid for this reservation only and may change for future reservations or orders requiring special accommodations.

Right to Refuse Future Service

This CiCi's Pizza location is a privately owned franchise and reserves the right to refuse service at its discretion. If enforcement of this policy becomes necessary, the circumstances leading to that decision will be documented and considered when reviewing future reservation requests.

By checking the box on the previous page, I certify that I have read and agree to the terms and conditions of my Large Order request.