

GROUP TO-GO ORDER 2026

PRICING, POLICIES & ACKNOWLEDGEMENT



CiCi's Pizza works hard to provide you with a remarkable bulk-order pizza experience. The following policies help us prepare large orders accurately and provide the quality and service your group deserves.

STANDARD ORDER PRICING

Item	Details	Price
Large Pizza	Single topping	\$13.99 + \$2.00 per additional topping
Cinn Rolls, Brownies, Cheesybread	Sides	\$7.99 each (no price breaks, not incl as pizza qty)
Early Order	Before 11:00 a.m.	+\$1.00 per pizza
Delivery	Surcharge	+\$1.00 per pizza; \$20.00 minimum

BULK ORDER PRICE BREAKS

Pizza Quantity	Price Break
Fewer than 10 pizzas	Standard menu price
10–19 pizzas	Save \$1.00 per pizza
20–29 pizzas	Save \$3.00 per pizza
30+ pizzas	Save \$5.00 per pizza

Group pricing is reserved for organized groups. Payment must be made by the organization or by a verified representative presenting valid organization identification (for example, a school ID, staff badge, or similar credentials).

ORDER & FINANCIAL RESPONSIBILITY

- I certify that the information provided is accurate and that I am authorized to place this order on behalf of my organization.
- I understand that this order constitutes an agreement between my organization and Pizza People Inc., DBA CiCi's Pizza Lake Charles.
- If my organization fails to pick up the order as scheduled, CiCi's Pizza may pursue payment for the full order amount and issue an invoice for any balance due.
- My organization may be held financially responsible for costs resulting from inaccurate order information, including an incorrect CiCi's location, date, time, pizza type, quantity, cut, or requested pickup time.
- **Refunds will not be issued for errors in order information provided by me or another responsible party, including pizza type, quantity, cut, location, date, or pickup time.**

SALES TAX APPLICATION

- A valid Louisiana tax exemption certificate must be provided at or before the time of payment to receive tax-exempt status. If proper documentation is not provided, sales tax will be charged at the applicable local rate.
- **Tax-exempt purchases must be paid in a single transaction by the qualifying organization.** Individual purchases made by members of the group do not qualify under the organization's tax exemption.
- Any purchases paid for individually will be charged applicable sales tax at the time of sale.

PAYMENT, QUOTES & DOCUMENTATION

NOTE FOR BOOKKEEPERS OR ACCOUNTANTS

CiCi's Pizza is a point-of-sale business. Payment is processed at pickup or delivery, and a receipt is provided when payment is completed. **We are unable to issue invoices in advance.** An order quote will be sent by text to the number provided during booking. Duplicate quotes may be sent by email upon request. The pricing tables above may also be used to estimate the total.

PRODUCT QUALITY & PICKUP

- **Large orders have a 15-minute completion window around the requested pickup time.** Pizzas will be held on warming equipment maintained at approximately 140°F until pickup.
- Picking up an order after the scheduled time may result in reduced product temperature or quality because of prolonged holding and exposure to ambient air.
- I understand and agree that CiCi's Pizza is not responsible for changes in product temperature or quality when an order is picked up after the scheduled pickup time.

UNCONTROLLABLE DELAYS

- CiCi's Pizza and its employees will make every reasonable effort to have the order ready at or before the requested pickup time. Staffing limitations, preparation errors, equipment issues, or other unforeseen conditions may cause minor delays.
- **I agree to allow up to 15 minutes beyond the requested pickup time for completion of a large order.** Orders completed within this allowance will be considered on time, and no compensation will be provided.
- Delays exceeding this allowance may be reviewed by restaurant management at its discretion.

RIGHT TO REFUSE FUTURE SERVICE

CiCi's Pizza Lake Charles is a privately owned franchise and reserves the right to decline future group or large-order requests based on prior conduct or failure to comply with order policies.

This may include, but is not limited to, **nonpayment, failure to pick up completed orders, repeated order problems caused by inaccurate information, misuse of group pricing or tax-exempt status, or failure to follow restaurant policies.** Relevant circumstances may be documented and considered when reviewing future order requests.

FINAL ACKNOWLEDGEMENT

By checking the box on the previous page, I certify that I have read, understand, and agree to the terms and conditions of this large order request.